

## Purpose of Processing EU Personal Data

GMO Internet Group, Inc. uses personal information to the extent necessary to achieve the following usage purposes for GMO AppsCloud (hereafter "this service").

1. For the purpose of tasks relating to provision of services including contract renewal and updating of information.
2. To provide information about usage and environment of this service including "Cloud Environment Usage Status", and "Service Charges and Invoicing".
3. To send out documents relevant to the operation and provision of this service and to provide information related to this service by telephone, email, fax, etc.
4. To register to GMO Internet Group, Inc., or GMO Internet Group services other than this service, such as content delivery and information processing services, etc.
5. To register to services offered by a company to which GMO Internet Group, Inc. provides services and to provide information pertaining to those services.
6. For the purpose of analysis and to conduct surveys with the objective of improving service and other services provided by GMO Internet Group, Inc. and affiliated companies.
7. For the purpose of researching and developing new products and services related to this service, GMO Internet Group, Inc. or GMO Internet Group.
8. To provide systems consultation relating to the use of this service.
9. To develop, maintain, and operate hardware equipment related to this service.
10. To conduct campaigns associated with this service.
11. For the purposes of billing, accounting, invoicing, and debt collection. (Includes cases in which personal information may be handled by a third party.)
12. To create and analyze statistics for business analysis.
13. To conduct market research and other investigative research in the telecommunications business.
14. To audit and monitor the handling of personal information and respond to requests for disclosure under the laws.
15. To provide to third parties (only parties that have been approved to handle personal information).
16. To manage the contractual relationship with third parties.
17. To disclose information requested by Japanese and international public institutions.
18. To disclose information requested by ICANN, Registry and Registrar.

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19. To achieve any other purposes within the scope of the consent provided by the stakeholders.

## International Transfer of EU Personal Data

EU personal data is transferred to our group companies and outsourcing contractors such as cloud provider and IT service vendor located in Japan, Singapore, or both; and may be stored in servers located in those respective country.

We manage EU personal data of customers and other subjects concerned appropriately.